



March 2024

Dear Parent/Carer

## **Redhill Academy Trust Parent Survey**

As the Spring Term draws to a close, I am writing to provide some updates and actions on some of the points raised in the recent Redhill Trust Parent Survey.

Thank you to the many of you who took the time to fill in the survey. It was the largest response that we have received and in general, the response was very positive. I would like to thank you for the kind messages of thanks and support for staff. These have been shared and are much appreciated.

### **Communication**

Some respondents raised communication as an area for improvement. Based on the survey results, we will be reducing our use of text messaging to share information. Instead, we will be making more use of email and the messaging function in the Class Charts app. Therefore, it is very important that we have an up-to-date email address for correspondence. If you wish to update your email contact, please do so using this [form](#). The vast majority of parents and carers are now signed up and are using the Class Charts app. It is also important that you have a **parent** account on Class Charts, as by viewing your child's student account you will not be able to see all the messages shared. We will be sending log in details for Class Charts to parents and carers who have not yet signed up in a separate correspondence.

If you have information that you want to share with the school, please do so using the contact form on the school website, that is linked [here](#). This will ensure that the information is passed on to the correct members of staff.

A copy of the school events calendar can be found on the school website [here](#). This is useful in keeping informed about upcoming events. I encourage you to check this regularly as there are small changes from time to time. We sent out key date letters, giving dates of important events for each year group at the start of the school year. Copies of those letters can be found [here](#) for reference. The overview of school term dates and inset days for 2024 – 25 is on the school website and can be found [here](#).

Some respondents suggested that it would be helpful to have more advanced notice of residential trips. A list of planned residential trips can be found [here](#). Please note that this is subject to change.

### **Cover supervisors**

I would like to provide some clarity about the vital role that our team of cover supervisors play in school. We employ a team of cover supervisors who step in to take lessons if the teacher is absent. These are members of staff employed by Hall Park Academy and as such know our students well. This reduces our need to use agency supply staff and we have seen a large reduction in this compared to last year. Our cover supervisor team do a fantastic job of providing continuity in the delivery of high-quality lessons.

## **Support for parents**

Some parents and carers expressed that they would like more information about how to support their children's study at home. We hold annual revision information events for parents with children in Year 11 and 10.

We also send information to parents and carers about how to support with reading. The reading advice sent earlier this year can be found [here](#).

We will be introducing events for parents with children in other year groups in the coming weeks and months, to complement the work that we do with students in school. Advice about how to support students in exam years can be found in the Year 11 section of the school website, linked [here](#). This is applicable to students in other years, but we will be introducing a study skills section on the website soon.

## **Redhill Academy Trust**

As you know, Hall Park Academy is part of the Redhill Academy Trust. Being part of the Trust has many benefits for the school. These include support and professional development for staff, regular meetings and support networks for colleagues in roles at all levels across school, and support from specialists with different areas of expertise, who visit the school to lend support. These include teaching subjects but also strategic areas such as attendance and the support of SEND students. This year we are benefiting from support from colleagues, in a range of subject areas, who are visiting the school on a weekly basis to help support our Year 11 students in their preparation for summer exams. Support provided by the Trust is an essential component of our school improvement.

Once again, thank you for your continued support of the school. If you have any queries or need for further support, please contact the school using the contact form above, to ensure your inquiry goes to the correct member of staff.

Yours faithfully

A handwritten signature in black ink, appearing to read 'D Crossley', written in a cursive style.

David Crossley  
**Headteacher**