



Hall Park  
Academy

**Hall Park Academy**

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Headteacher: Mr D Crossley

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Dear Parent/ Carer

### **Student Arbor Accounts**

Following the launch of the Arbor portal with parents/carers, we are writing to provide details on how students should access their Arbor Student account and activate it. This information will also be shared with students in person.

All students will have an Arbor account which will allow them to access important information including:

- Their timetable
- Homework and assignments
- School notices and updates
- Other key information relating to their education

All students have had an account created. Students in Years 8, 9, 10, 11, 12 and 13 will be sent an email to their school account directly from Arbor containing joining instructions and how to set a password. Once students have activated their account, they can then use the Arbor Student App, available from the Apple App Store and Google Play Store, logging in using the same details.

### **Year 7 Students**

Students in Year 7 will be shown how to access and log into their Arbor account during school. Staff will support them with the initial setup process and ensure they can successfully access the system.

It is vitally important that all students, once activated, check their Arbor account daily so that they can check their homework and assignments and keep a track of their attendance and behaviour data.

If your child experiences any difficulties accessing their account, please contact the school via the [contact form](#) on the school website for support with anything related to Arbor.

Thank you for your continued support as we transition to this new system.

Yours sincerely

Ms M Brooks  
**Deputy Headteacher**